

Fig. 1

Arbor - Customer Care

Customer Account Financials Ordering Problem Tracking Group-Level Activities Administration Application Links Help

Cust Search New Cust Account Ordering Financials Problems Confirm Help

AVAILABLE SERVICES & FEES

- SERVICE INSTANCES
- PRODUCTS
- PACKAGES
- CONTRACTS
- NON-RECURRING CHARGES
- NON-BILLABLE ITEMS

Order # Order Rev. # Order Status Acct. # Completion Date District

Order Search Order Detail Order Items Service Location External ID Service Details Notes/History

Order # Contact Last Name Contact Company Acct. # Cust Order # Telephone #

Order Rev. # Contact First Name

Order Status

Find Post Post All

Order # Order Rev. # Order Status Acct. # Completion Date District

Show View Available Services

Filter Applied: Service Inst. Products Packages

Ready

Fig. 2



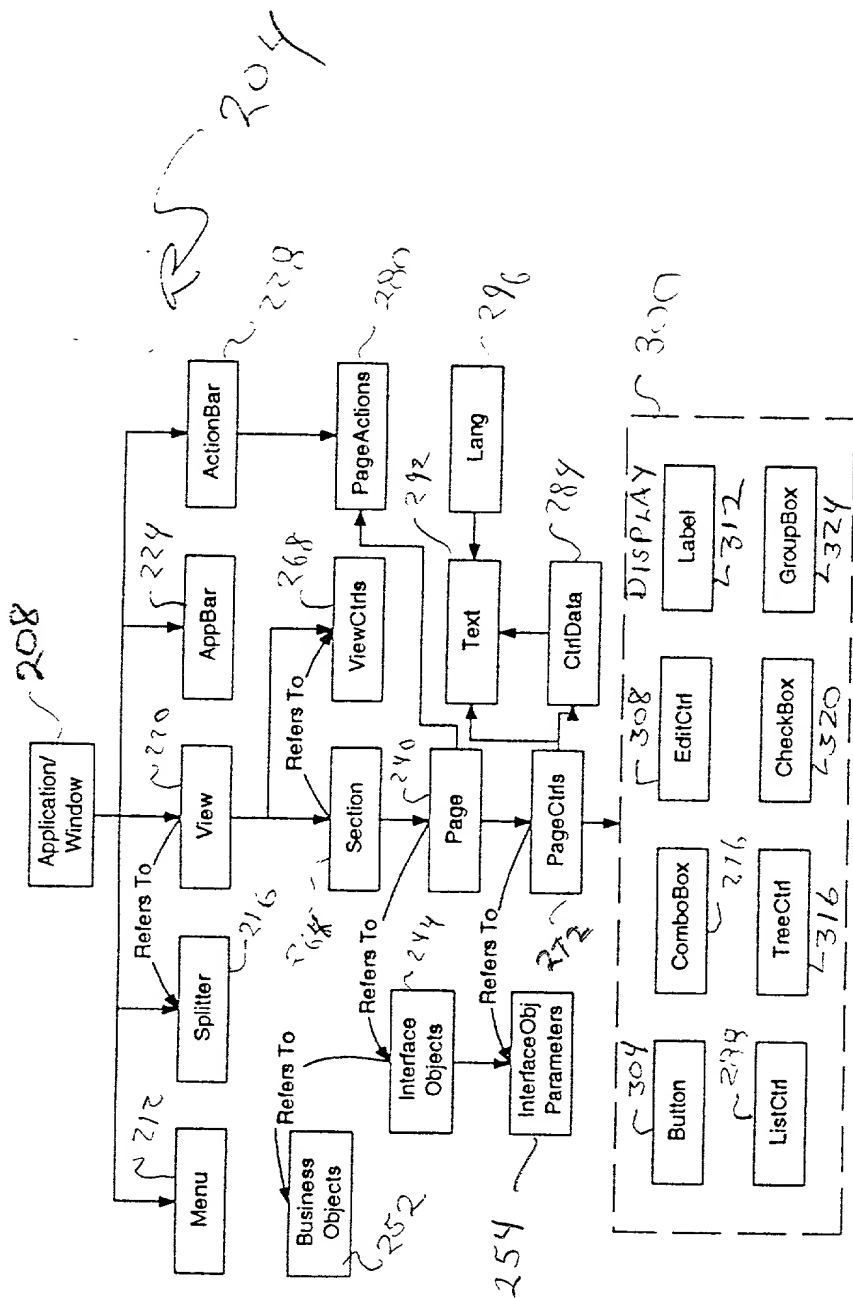


Fig. 4